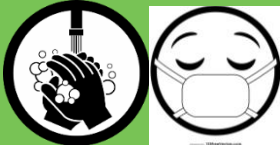


**Pandemic Protocol:**

As Covid-19 concerns remain, inspectors must be prepared.

- Bring your **H&S PHOTO ID**
- Follow the **H&S Time Service Protocol** and any case-specific instructions.
- **PHOTOS first, QUESTIONS later.** To limit face-to-face exposure, we recommend setting up a phone interview for report questions.
- Tensions are high right now. If **anyone** questions why you are there, *calmly explain* what you are doing and show your ID.



- Do NOT shake hands with the Insured.
- Wash hands often for at least 20 seconds.
- Carry 60%+ alcohol hand sanitizer as back-up.
- Avoid touching eyes, nose, and mouth with unwashed hands.
- Regularly cleanse common touch points: camera, cell phone, measuring wheel, car door, steering wheel, etc.
- Cover your nose & mouth if you cough or sneeze.

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**Galvanized Pipes / Plumbing**

Galvanized Plumbing is a hot-button issue for Underwriters. It is important to identify it and make recommendations.

**What is Galvanized Piping?**

- Galvanized Pipes were used to replace Lead Pipes until the 1960's.

**How long does it last?**

- The life expectancy of Galvanized Pipe is 40-50 years. However, pipes that are well built, well installed, and well maintained can easily exceed the typical lifespan up to 60-70 years.
- *Bottom line:* If a building has Galvanized Steel Piping, it is at the very end of its useful life or past its useful life.

**Why does it fail?**

- Over time, the Galvanized Steel Pipes begin to rust or corrode from the inside out, resulting in reduced water pressure and reduced water flow. This presents an increased risk of leaks or rupture occurring in the pipes with the potential for flood damage.

**How do I identify it?**

- Do a Google Search on Galvanized Pipe to familiarize yourself with the appearance of the pipes and how to identify damaged pipes so that you can recognize it during the inspection.

**How do I report it?**

- The inspector must take several photos of any Galvanized Piping.
- The inspector must obtain details about the Galvanized Piping's usage for water lines and estimate what percent of the building's water lines are Galvanized Pipes. **Note:** we are *not* concerned about waste lines.

**What does it look like?**



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CORROSION



CORROSION



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CORROSION



RUST



<https://www.kingsacehardware.com/replacing-galvanized-steel-pipes/>